



Case Management Services

Our UK-wide case management services have been established since 2005 and exist to support the thousands of clients' lives we are able to transform and the hundreds of claimant, defendant and insurer relationships we hold.

We provide first class case management to enhance a client's rehabilitation in a way that makes them feel supported with clear goals and you feel reassured on cost, quality and effective outcomes.

Our case management services support children from birth, young people and adults who have suffered catastrophic injuries through personal injury or clinical negligence. The services we provide support both claimant and defendant parties during litigation to ensure clients' needs are paramount to a successful resolution for all involved. Instructions are accepted as single or joint instructions under the Rehabilitation Code (2005).

The work we do centres on a solution focused, pragmatic approach steeped in goal setting, open and honest communication and clinical knowledge. Choosing to work with us means you can rely on some of the most experienced, focused and respectful case managers in the medico-legal sector.

Having a Bush & Co case manager on your team.

- You have reassurance that the client's physical, psychological and social needs are addressed; meaning you can focus on litigation.
- There are agreed SMART goals in place, empowering targeted outcomes.
- You receive regular updates through our Rehab Update Reports.
- You have access to knowledge and expertise about the client's injury and the challenges they may face.
- You can be sure all clinical stakeholders are challenged and held to account through co-ordination and a true understanding of the needs of the client.
- You have assigned accountability for the client's rehabilitation.
- There is a single point of access to added value services the client may require in their rehabilitation including [care solutions](#), [vocational rehabilitation](#) and [behaviour support](#).

Our associates

Our case managers play a pivotal role in accessing statutory services, therapies, managing family dynamics and complex environments. Our network includes nurses, physiotherapists, social workers, occupational therapists and sports rehabilitation specialists and have specific knowledge and experience working with clients following major trauma including:

Acquired Brain Injury | Spinal Cord Injury | Amputation | Birth Injury/Developmental Delay | Brachial Plexus | Cauda Equina | Hand and Upper Limb Injury | Major Trauma | Musculoskeletal | Complex Orthopaedic | Soft Tissue Injury | Sensory Impairment

We pride ourselves on developing and delivering training to our case managers which is enhanced by peer-to-peer networking and supervision as well as regular clinical audits. Within these clinical audits, case managers are able to seek a new perspective, discuss ways to move forward and share their clinical reasoning which enables them to best support their clients.

By continuing to work in clinical roles, as well as being a case manager, our network of associates remain current with guidance including NICE and Public Health England, stay up-to-date with clinical best practice and remain in touch with statutory services and private provision in the best interests of the client within their area.