



Meet & Greet Sessions

At Bush & Co we understand that getting to know a case manager is hugely important for you and your client and for that reason offer a 'meet and greet' session at no charge prior to instruction. We know this gives you the opportunity to find out more about the case manager, what they are like to work with and what skills and experience they have etc; after all it's difficult to get all of the insight you need just from an online profile or CV.

Meet and greet appointments with clients and their families are not mandatory however are available to provide reassurance before choosing to work with Bush & Co.

Establishing a positive and enabling relationship within case management is important to ensure that realistic and meaningful goals are set and met but also that a person feels listened to, encouraged, respected and dignified. We appreciate that cultural and social factors are vital to ensure that a case manager can work closely alongside a person as a team; just as much as any clinical and professional experience.

In some instances, a meet and greet can be arranged to help the client and family understand if case management is a benefit for them and in these scenarios that case manager is able to explain what case management is, what it can achieve and also what it isn't.

In all scenarios, a meet and greet will give you and the client a chance to understand the support that can be provided, how the case manager works, their style, their experience and also where relevant, a little bit about the people they have supported in the past.

Our associates

During the meet and greet appointment, our case managers are mindful the needs of all involved: you, the client, carers and the family.

Prior to the meeting they will have considered an appropriate location to meet, the format of the meeting including the time of day (for example, if fatigue is a challenge for the client), the purpose of the meeting, the injury and/or condition etc. This is to ensure that the session can be effective.

Our associates will allow the client and family to ask questions and may want to know a little about them too.

Arrange a Meet and Greet session

To arrange a meet and greet, please speak with our Enquiries team.



enquiries@bushco.co.uk



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